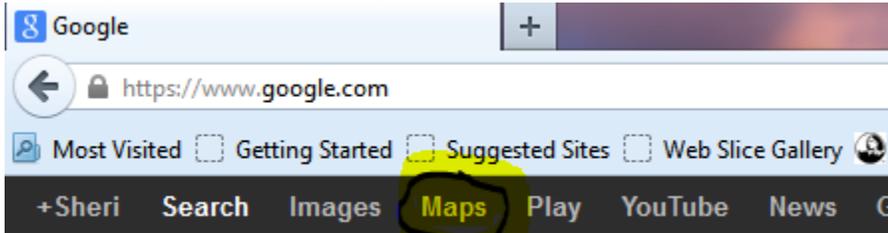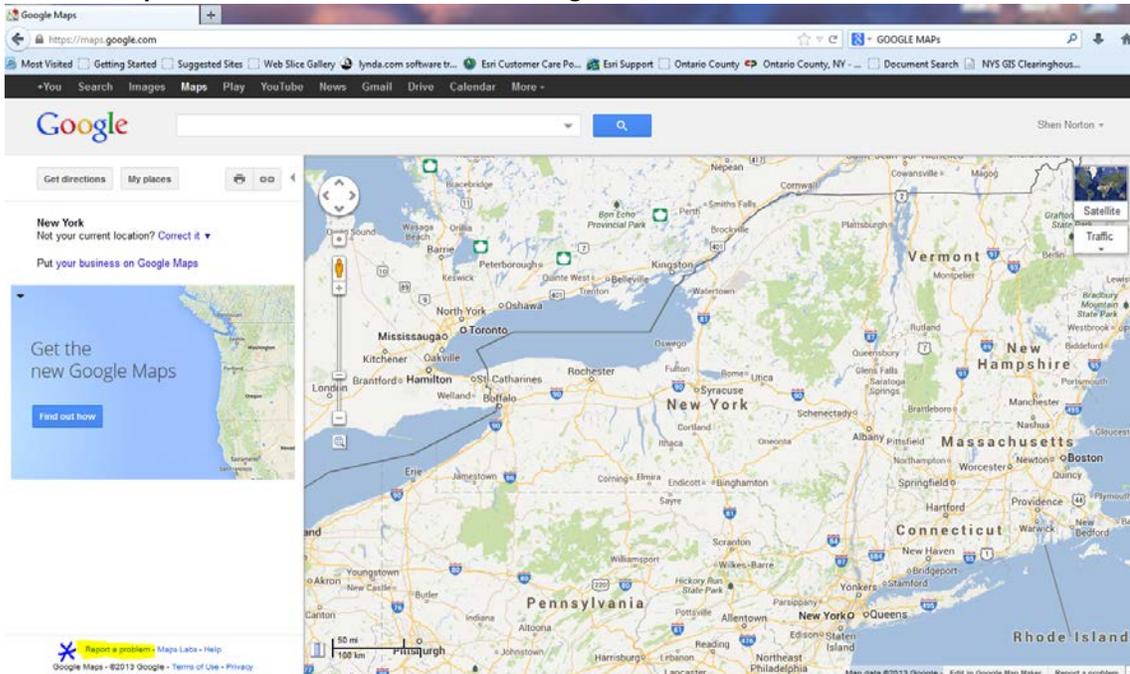# HOW TO CORRECT GPS & WEBSITE STREET DATA

You know the scenario... you browse an online map service for directions or follow your car's GPS and notice an error or issue with a road segment. **Now what?** Luckily, most of the major map providers have mechanisms to help users report errors. Listed below are some direct websites for this purpose.

GOOGLE MAPS

1. Go to Google's Home Page (www.google.com) and click on **Maps** at the top of the browser window (below the address bar).

2. Click the **Report a Problem** link in the bottom right corner.

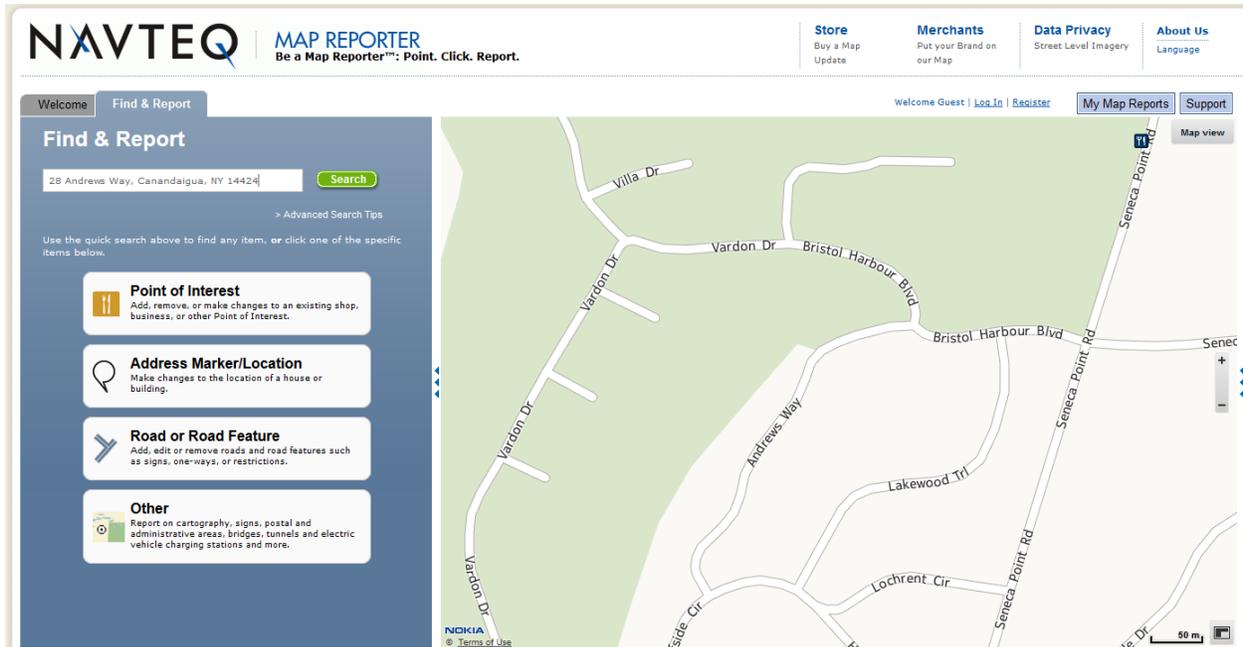3. A new window pops up listing different categories to fix. Choose **Road/Street** to correct a street.

If you want more (exact) control over changing the road, go to http://www.google.com/mapmaker.

HOW TO CORRECT GPS & WEBSITE STREET DATA

NAVTEQ

This company provides the *Map Reporter* tool for users to find and report problems. People can correct the location of a house or building, and also edit road segments or attributes (e.g., tag it one way etc...), or report traffic restrictions, speed limits etc... Here is the website: http://mapreporter.navteq.com/

TeleAtlas (Tom Tom)

TeleAtlas is a major provider of street data to many online websites and GPS companies. Users can report issues directly using the *Map Insight* program, providing 3 simple steps to report a change: Locate it on a map, describe the issue, and then report it.

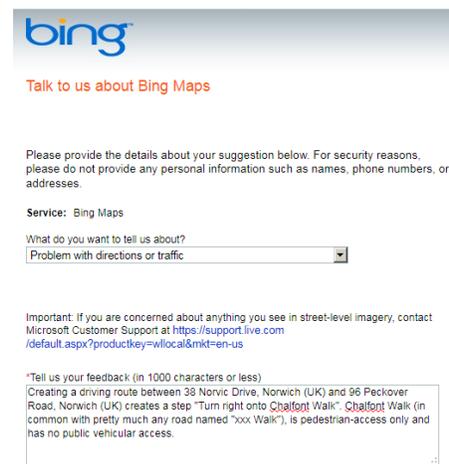**Here is the website**:
http://mapinsight.teleatlas.com/mapfeedback/

BING

While Bing actually uses data from other service providers, you can submit problems by clicking the Feedback link in the **bottom left** corner.

HOW TO CORRECT GPS & WEBSITE STREET DATA

MAPQUEST

You can report a problem via the website listed below by submitting a customer service ticket.
https://mapquest.zendesk.com/entries/23786268-Report-a-Map-or-Directions-Error

Submit a request

Your email address *

john.smith@gmail.com

Subject *

Wrong street name and location.

Related topics

- How to Get Directions with MapQuest
- MapQuest for Android
- MapQuest for iPhone & iPad
- Share and Send Your Maps and Directions

What can we help you with? *

Select the type of issue you're having to help us serve you better and quicker!

▼ Report an Error::Residential Map or Directions

Problem is related to...

Provide us the address or nearest intersection of the map error so we can help fix the problem.

Marshmallow Lane

Approximate Latitude/Longitude?

We receive our data from the map provider NAVTEQ and we'd be happy to submit any necessary map data corrections on your behalf.

To ensure our report is accurate, we ask that you provide the affected address, road, street, or highway (including city and state) and it's correct latitude and longitude using the fields and comment box below. To provide the lat/long information:

1. Go to our Lat/Long Finder Tool
2. Enter the address in the address form and click the Show Map button.
3. Move the purple location marker to the correct location.
4. Click on the Copy LAT/Long button located on the top right of the map. Paste the lat/long in the field below. (To paste, right-click on your mouse and select paste.)

42.888844,-77.279053

Description *

Please enter the details of your request. A member of our support staff will respond as soon as possible.