



HEALTH AND HUMAN SERVICES COMMITTEE

Time: 10:00 am

Location: ontariocountyny.webex.com

and

2nd Floor Committee Room, 74 Ontario Street, Canandaigua, NY 14424

July 24, 2023

MEMBERS PRESENT

- Chairman Dan Marshall
- Supervisor Jared Simpson ~ 10:06 am
- Supervisor Norm Teed
- Supervisor Tammie Hicks
- Supervisor Jim Kennedy
- Supervisor Fred Wille

A quorum was present.

OTHERS PRESENT in addition to Committee members:

- Chairman Todd Campbell
- Alissa Bub, Deputy County Administrator
- Barry McFadden, First Assist. County Attorney
- Eileen Tiberio, DSS Commissioner
- Kate Ott, Public Health Director
- Nancy Yacchi, resident
- Jacob Welch, resident, City of Canandaigua
- Diane Foster, Deputy Clerk to the BOS

OTHERS PRESENT via WebEx

- Andrea McGraw, Deputy Director, DSS
- Triciajean Jones, Director of Office for the Aging
- Marsha Foote, Youth Bureau Director
- Jessica Mitchell, Director of Mental Health
- Mike Sykes, Sr. Workforce Development Counselor
- Susan Smith, Veterans Services Director
- Shelly Gray, Sr. Fiscal Manager, DSS Accounting
- John Rizzo, Fiscal Manager
- Peter Ingalsbe, Supervisor, Town of Farmington
- Andrew Sherow

CALL TO ORDER

Chair Dan Marshall called the meeting to order at 10:00 a.m.

APPROVAL of MINUTES

A motion to approve the July 13, 2023 meeting minutes was made by Supervisor Teed, seconded by Supervisor Wille. The motion carried.

PUBLIC HEALTH

Informational: Early Intervention – Internal Audit

Kate Ott, Public Health Director reported they had an internal audit for Early Intervention and passed with “flying colors”.

Performance Management

Approval: PMQI Report

Ms. Ott presented the First Quarter of 2023 Performance Management and Quality Improvement (PMQI) report. She said they are doing well. She highlighted the projects and noting they have changed how they advertise for the Rabies Clinics. The digitalization of their satisfaction surveys has always been difficult getting those back out. She said they now put them all through on survey monkey and provide a QR code and have had a much better response.

Ms. Ott gave an update on the status of hiring for the Director of Preventive Services.

Supervisor Wille suggested looking into contracting out during the six months of delay for the position. Ms. Ott said she is comfortable as she can be to continue as is for that time.

Supervisor Kennedy asked how the baseline is determined for lime disease maps distributed, since it is measure as zero for Q1. Ms. Ott explained, last year, the communicable disease nurse got lime numbers together, applied them to a map by zip code, laminated them, and put them on 14 trail heads. Quarter one was winter, and they weren't sure what the numbers were. Now that they have the numbers they will be heading out to apply the signs for this year on Friday.

Supervisor Kennedy motioned to accept the PMQI report. Supervisor Hicks seconded the motion. The motion carried.

MENTAL HEALTH

Jessica Mitchell gave an update on staffing.

They are looking into the Honeoye School District for another satellite location. They are hoping to move forward with another satellite location next year.

For 2024, she will be looking to increase the hourly pay for the two contract psychologists that work the mandatory services for court with the 730 evaluations as well as family court evals. She said they are under rate now.

She said working on relationships with local colleges and universities, one of which is the Rochester Institute and Technology (RIT) Consortium. It is an accredited psychology internship fellowship. She is hopeful it could be a symbiotic relationship. She may likely be bringing forth an affiliation agreement.

OFFICE FOR THE AGING

Informational: Resolution: Create a Coordinator, Services for the Aging Position and Abolishment of an Assistant director of Office for the Aging.

Triciajean Jones presented as informational and will be presented to the Ways and Means, a resolution to abolish the Assistant Director for OFA and create Coordinator position.

Ms. Jones reviewed staff hiring and vacancies. She said they have started their public forums. Some of the things that people are looking for are for the caregiver education, specifically around dementia care, supporting those who are the caregiver. They are looking to do a panel specialist at the Wood Library and have community involvement with that. People are looking for more things to keep them well, stable, and strong to prevent diseases. Housing is a big thing that has come up with affordable housing for seniors. She said there are some heart breaking stories that they are hearing such as 87 year old's that can no longer afford their rent and having to move with no family. Ms. Jones is looking to get this information into their 4 year plan which they will start working on in the fall.

YOUTH BUREAU

Marsh Foote thanked everyone who had their picture taken with the Stamp it Out board. She appreciates everyone's support.

DEPARTMENT OF SOCIAL SERVICES

Updates

Eileen Tiberio gave the following updates:

- She and Jessica Mitchell have been talking with Mary Gates and a couple other people about figuring out ways they can expand their system of care for mental health services, using a collaboration between DSS funding streams, Medicaid, and the opioid dollars that they expect to run through Mental Health.
- The HELP program through Civil Service has been successful. They have been able to fill their case worker vacancies with qualified people. They will be interviewing for examiners this week. The most difficult is filling the Office Specialist positions for clerical support. She still has 9 vacancies out of 17 that effects mainly the front desk. They got approval from the Union to contract with Adecco to assist filling these positions. Because the Office Specialist positions were not included in the HELP initiative, they have created a couple of part time typist positions but have not been able to retain them. At the state level, they are in the process of changing a multiple choice exam to what's called a training experience exam. She hopes this will be effective some time next year.
- There was some discussion regarding social media intervention and the youth after Supervisor Kennedy inquired if funding that was discussed earlier could be used.

WORKFORCE DEVELOPMENT

Andrea McGraw gave an update on the summer youth employment program noting they were able to place 57 youth at 21 worksites.

VETERANS' SERVICES

Susan Smith had nothing to report to the Committee.

COUNTY ADMINISTRATOR

Resolution: *Resolution Granting a No-Cost Extension for Contract with Urban Partners for Ontario County Housing Needs Assessment*

Allissa Bub presented a resolution for a no-cost time extension with Urban Partners for the Ontario County housing needs assessment. She explained that it is based on the housing steering committee request.

Supervisor Teed motioned to approve the resolution. Supervisor Kennedy seconded the motion. The motion carried.

Updates

Ms. Bub gave the following updates:

- The County Administrator was with FEMA and DSHES. There is hope that FEMA would consider individual assistance, so they are viewing residents' homes throughout the City of Canandaigua and a few different towns to see if there would be and FEMA relief.
- Over the weekend, President Biden announced that Ontario County received a major disaster declaration, which secures FEMA funding for municipalities.
- They have been putting together spreadsheets with the help of the towns, police, and communities to figure out what the dollar amount of damages to the municipalities is. This could be a multiyear process of getting reimbursed.

Chairman Dan Marshall asked if the municipal assistance was in the form of a road work that needs to be done or can it be applied to residents. Supervisor Simpson clarified the municipal assistance cannot be applied to residents, unfortunately. He explained there was confusion when the Governor and the Presidential declaration. It was pretty much a rubber stamp on that process because we hit the threshold. All it does is you submit the costs and we get \$.75 back on the \$1.00. However, a representative from the Small Business Administration (SBA) offering assistance for low interest loans for individuals instead of using a high interest credit card. Supervisor Simpson said another place for a nationwide volunteer service organization would be at crisiscleanup.org or the hotline for the crisis is 844-965-1386.

PRIVILEGE OF THE FLOOR

Jacob Welch – Housing

Jacob Welch touched base on the housing crisis in Canandaigua and Ontario County in general. He said hearing a lot of what DSS does for the community and other agencies, there is still a lot of gaps that need to be filled. His proposal he sent to the Supervisors would fill in these gaps on top of creating more opportunities within the county and on a state level as well to partner with agencies and DSS and other organizations that can strengthen and unify services that are needed. He stated that, although it is great that churches are opening up their doors, and people and pantries are stepping up, these are just temporary fixes. He said establishing this department would create a long term opportunity to fix an evolving issue. He said this issue is not going away, which brings side effects of mental health, behavioral health, education, development struggles, and other forms of long term development issues; by establishing and creating a resolution to the state to hold them accountable. His proposal he sent clearly identifies what the consequences are and what has already happened in the last 2 years. He said NYS has lost a little over a half a million residents. That falls

back on taxpayers; increasing unfair and unjustified taxes. It hurts our emergency services because if you don't have taxes to pay them, they're not able to provide the necessary emergency services. Mr. Welch said this housing plan is crucial and we need to step up our game and hold the state and federal government accountable. He said, when speaking to DSS, a major issue is housing. He requested a resolution to be presented and motioned to the state to implore for housing.

Supervisor Kennedy said that he and his peers have a continued interest with the need for housing.

Chairman Marshall said he saw that Mr. Welch's proposal was for multicounty. Mr. Welch said he has reached out to the counties, but they have not reached back. He believes this is a case of whoever moves first, they may follow.

Chairman Marshall said he would like to spend more time with departments that do deal with the state on a regular basis to see what the viability of the proposal might be. He recommended that the committee members to reach out to the departments.

Supervisor Wille said all five of the counties (Steuben, Wayne, Livingston, Yates, and Ontario) are in the (S2AY) Pivotal Health Network. He said he could make arrangements to address the Board of Directors.

NEXT MEETING DATE

Monday, August 14th at 10:00 am.

ADJOURNMENT

Being there was no further business to come before the committee; a motion to adjourn was made by Supervisor Teed at 11:03 am, seconded by Supervisor Kennedy. The motion carried.

Respectfully Submitted,
Diane Foster, Deputy Clerk to the
Board